

PCOMS Self-Study Curriculum

Type and Description	Webinar Title	Duration	Web link
<p style="text-align: center;">Videos: Rationales for PCOMS</p> <p>These seven brief videos discuss the six rationales for PCOMS, from addressing the problems in the field to its empirical support to its roots in social justice, and provide a detailed answer about why providers should consider implementation in their work. Lays the groundwork for the “how to do” PCOMS material.</p>	<p>PCOMS and Systematic Feedback; PCOMS Solves the Problems in the Field; PCOMS Is Supported by RCTs; PCOMS Is a Proven Quality Improvement Strategy; PCOMS Enhances the Factors Related to Success; PCOMS Incorporates the Known Predictors of Outcome: PCOMS and Client Privilege</p>	<p style="text-align: center;">38 mins</p>	<p style="text-align: center;">Watch Now</p>
<p style="text-align: center;">Webinars: ORS/SRS</p> <p>This webinar details the nuances of the ORS: Introducing the ORS; discussing the client's score in relation to the clinical cutoff and ETR, and allowing the client to make sense of it; Connecting the client's described experience of the reason for service to his or her marks; Ensuring that you have a good rating; and how to use BON with mandated clients.</p> <p>This webinar covers the nuances of how to introduce the Session Rating Scale as well as how to achieve maximum client engagement, prevent dropout, encourage client disclosure of problems, and how to capitalize on the ratings when they are good.</p>	<p>The Nuances of the ORS</p> <p>The Nuances of the SRS</p>	<p style="text-align: center;">20 mins</p> <p style="text-align: center;">20 mins</p>	<p style="text-align: center;">Watch Now</p> <p style="text-align: center;">Watch Now</p>
<p style="text-align: center;">Webinar: Families</p> <p>This webinar covers how to use PCOMS and BON with youth and families including when the child is and is not presented as the problem. The complexities of using PCOMS is addressed and tips offered to make it more manageable with BON.</p>	<p>Youth, Families, & Better Outcomes Now</p>	<p style="text-align: center;">20 mins</p>	<p style="text-align: center;">Watch Now</p>
<p style="text-align: center;">Webinar: Follow up Meetings</p> <p>This webinar presents what do after the first meeting, when clients are changing, and when they are not. PCOMS identifies clients who are not benefiting so that new directions</p>	<p>After the First Meeting</p>	<p style="text-align: center;">20 mins</p>	<p style="text-align: center;">Watch Now</p>

can be discussed and implemented. Barry presents how to host conversations that unearth new avenues out of client dilemmas.			
Webinar: Group			
The PCOMS feedback process also improves outcomes for group services. This webinar presents the nuts and bolts of PCOMS with groups presented by George Braucht based in his extensive experience in outpatient and residential settings with alcohol and drug users. Feasibility as well as the optimum group process is highlighted using paper measures and BON. Barry discusses using BON with groups.	Using PCOMS in Groups with Paper and BON	24 mins	Watch Now
Webinar: Supervision			
This webinar presents the fourth, and likely the most important secret of successful implementation of PCOMS: Supervision. Without a supervisory infrastructure that supports providers on the front lines, ensures the integrity of the data, and proactively addresses clients who are not benefiting, then PCOMS will fall flat and outcomes will not improve. Barry discusses the purposes of supervision and the four steps that ensure successful implementation. Although targeted to supervisors, this webinar provides front line folks a look at what they can expect.	Supervision for a Change	22 mins	Watch Now
Client Video			
This video is part of a series of 7 videos that cover both PCOMS and the heart and soul of change—the client and the alliance—with one client in a prison setting struggling with depression and his sense of his identity. A series of recent events including having his parole denied left him feeling hopeless and risked undermining his recovery. This video is the complete session and edited to allow a perspective of being there in the session and its overall flow. Each aspect of PCOMS is covered in separate videos of this client.	Client Video: Complete Edited Session	17 mins	Watch now Only available to BON subscribers; log in and under “Support,” find “Client Videos.”
Client Videos			
This video illustrates how to briefly introduce the ORS emphasizing the 2 rationales, discussion of the clinical cutoff via talking about the colors on the graph, and explaining the ETR as what we hope will be accomplished if the work is successful.	Introducing the ORS, Clinical Cutoff, and the ETR in BON	3 mins	
This video illustrates how to pick up on the reasons for service from the client description of her concerns and connect to	Connecting the Client’s Marks on the ORS to the Reasons for Service in	4 mins	Watch now

<p>the way she scored the ORS. Given that all scales were scored low, this video also illustrates how to ask the client where they would see the impact first if service was effective, followed by what it would take to move the mark just 1 cm to the right.</p> <p>Everyone has their style about ending a session. This video illustrates how Barry wraps up the session with a “take home message,” that aspect of the encounter that he hopes will continue to resonate with the client. Then the SRS is administered and discussed.</p> <p>This video illustrates the heart and soul of change: the client and the alliance. A young woman struggling with experiences of anxiety and depression re-remembers the fighter inside of her, the same fighter that helped her overcome a fierce addiction to drugs alcohol and maintain her sobriety for a over a year.</p>	<p>BON</p> <p>Wrapping up the Session with the SRS in BON</p> <p>Resource Activation and the Heart and Soul of Change</p>	<p>4 mins</p> <p>6 mins</p>	<p>Only available to BON subscribers; log in and under “Support,” find “Client Videos.”</p> <p>Watch now</p>
<p style="text-align: center;">Readings</p> <p>Getting Better at What We Do</p> <p>What Therapists Want</p> <p>Person of the Therapist</p> <p>PCOMS: Revisiting the Client’s Frame of Reference</p> <p>PCOMS: An Integrated eLearning Manual</p> <p>On Becoming a Better Therapist</p>	<p>Common factors</p> <p>How PCOMS can accelerate development</p> <p>Title explains it</p> <p>PCOMS overview</p> <p>The whole enchilada</p> <p>Complete source</p>	<p>2 pages</p> <p>6 pages</p> <p>12 pages</p> <p>11 pages</p> <p>Manual</p> <p>Book</p>	<p>Read now.</p> <p>Read now.</p> <p>Read now.</p> <p>Read now.</p> <p>Purchase now.</p>